



SMITHS STATION FIRE PROTECTION DISTRICT



PAYMENT FAQ's

Q: Where do I mail my payment?

A: Smiths Station Fire & Rescue
PO BOX 105591
Atlanta, GA 30348-5591

Q: Who is processing the payments?

A: Smiths Station Fire & Rescue does not have the resources to process hundreds or even thousands of checks on a monthly basis. We have partnered with our bank Synovus to provide payment processing for us.

Q: Why is the Post Office Box in Atlanta and not Smiths Station?

A: Smiths Station Fire & Rescue does not have the resources to process hundreds or even thousands of checks on a monthly basis. We bank with Synovus (formerly CB&T of East Alabama) and we have partnered with them to provide payment processing for us and this is where they setup for the payments to be mailed.

Q: What about credit and debit card payments or automatic drafts?

A: Synovus Bank is working on the technology required to accept those payment types and they should be ready soon.

Q: Can I mail my check to the fire station or drop it off at the fire station?

A: Smiths Station Fire & Rescue does not have the resources to process hundreds or even thousands of checks on a monthly basis. Please mail your check to the address shown on the statement.

Q: Why didn't you use a "local" company to process the payments?

A: We use Synovus Bank (formerly CB&T of East Alabama). Synovus' roots in East Alabama and Columbus go back a long way. CB&T (the company that would become Synovus) started at the Eagle & Phenix Mill in Columbus, Georgia in 1888. The branch in Phenix City started in 1909 as the Farmers & Merchants Bank. In 1989 the Farmers & Merchants Bank in Phenix City was acquired by CB&T. In 2010 CB&T changed their name to Synovus.